



Baylor Scott & White Surgical Hospital at Las Colinas

IN THE FIRST 60 DAYS OF OFFERING TEXT TO PAY:

63%

of patients who agreed to manage their bill by text, paid in full

- Zero commission paid to Mnet
- One less step for the patient to complete on DOS
- Hospital staff never handles patient credit card information

27%

of patients used TTP to setup a payment plan

- Secured with a credit card
- Actively managed by Mnet SurgiCares representative

10%

of the remaining patients received the following:

- Text reminders about their bill
- Calls from Mnet SurgiCares representatives
- Statements with multiple payment options listed